



Summer Camp Refund Policy  
Updated September 1, 2021

The Stamford Museum & Nature Center does not typically provide full refunds for tuition after the initial 30-day window after the period of member-only registration concludes. Please note the following changes to our refund policy that will go into effect as of September 1, 2021. This policy applies to all camp programs with the exception of Wonder Art programs.

\*Campers who are not eligible to attend a camp session due to incomplete paperwork will not be issued a refund or credit for time missed and are also ineligible to switch to another session. **All paperwork for a camper must be on file a week before the start of the program. Wonder Art programs do not require paperwork. Junior Curator, and Junior WILD Keepers do not require full paperwork unless your child has a life-threatening allergy that requires medication to accompany them to camp.**

\*Membership payments & T-shirt purchases made in conjunction with or due to summer camp registrations are non-refundable.

**Refunds**

\*Written withdrawal requests made before March 28, 2021 will be issued a full refund without an administrative fee.

\*Written withdrawal requests received between March 28 and May 6, 2022, will be issued a full refund less a \$30 cancellation fee per camper.

\*Written withdrawal requests received between May 7, 2022 and May 31, 2022 will be issued an account credit for the total tuition price paid less a \$30 cancellation fee per camper.

\*Written withdrawal requests received on or after June 1, 2022 are not eligible for a refund or credit of any type unless deemed an emergency situation. These situations will be considered on a case-by-case basis by the Camp staff.

\*If a program or session is closed by the SM&NC, we will issue a full refund, without an administrative fee.

\*Campers who are out due to illness, whether kept home by parents or deemed ineligible due to CDC guidelines (temperature, etc.), will not be eligible for refunds or credits.

**Session Switches**

\*Written requests for a switch to another camp session either within the same camp or in another camp program will be accommodated providing that there is space in the desired program, the camper is age-eligible for that program, and the request is made at least 7 days before the start of the session from which you wish to switch. A \$30 administrative fee will be assessed for each re-registration.

\*Written requests for a switch to another camp session either within the same camp or in another camp program received within 7 days of or after the start of the session from which you wish to switch will not be accommodated unless deemed an emergency situation. These situations will be considered on a case-by-case basis by the Camp Director.

\*If any program is cancelled by the SM&NC, in full or in part, a refund will be issued equal to the tuition for the cancelled portion without an administrative fee.

Any credits issued will be placed in the household's account and may be used by anyone in that immediate household. Credits are non-transferrable. Credits may be used for any SM&NC program or activity and will be good through June 30 of the following year, which would allow for registration for summer camp for the next year. We reserve the right to change this policy, with notice, should the current situation change. If you have any questions concerning this policy, please contact the Camp Director prior to registration.