



Summer Camp Refund Policy- Wonder Art
Updated September 1, 2021

The Stamford Museum & Nature Center does not typically provide full refunds for tuition after the initial 30-day window after the period of member-only registration concludes. **Please note the following changes to our refund policy that will go into effect as of September 1, 2021.** This policy applies only to our Wonder Art programs.

Please note that Wonder Art programs do not require camp paperwork.

*Membership payments & T-shirt purchases made in conjunction with or due to summer camp registrations are non-refundable.

Refunds

*Written withdrawal requests made before May 6, 2022 will be issued a full refund without an administrative fee.

*Written withdrawal requests received between May 7, 2022 and May 31, 2022 will be issued an account credit for the total tuition price paid.

*Written withdrawal requests received on or after June 1, 2022 are not eligible for a refund or credit of any type unless deemed an emergency situation. These situations will be considered on a case-by-case basis by the Camp staff.

*If a program or session is closed by the SM&NC, we will issue a full refund, without an administrative fee.

*Campers who are out due to illness, whether kept home by parents or deemed ineligible due to CDC guidelines (temperature, etc.), will not be eligible for refunds or credits.

Session Switches

Session Switches are not available for the Wonder Art program. If space allows, you may request a cancellation using the policy above and re-register in another session/time slot.

Any credits issued will be placed in the household's account and may be used by anyone in that immediate household. Credits are non-transferrable. Credits may be used for any SM&NC program or activity and will be good through June 30 of the following year, which would allow for registration for summer camp for the next year. We reserve the right to change this policy, with notice, should the current situation change. If you have any questions concerning this policy, please contact the Camp Director prior to registration.